Duo’s Authentication Methods

• *Duo’s Multi-Factor Authentication Methods include:*
  • Calling the user’s phone number for authentication
  • Sending a push notification to the Duo Mobile App on a mobile device
  • Entering a passcode
Select **Call Me** and your mobile device will receive a call from **1(858)285-6020**.

The automated call will tell you to “Press any key on your phone to log in.”

Once you press any key on your phone, you will be successfully logged in.
Send Me a Push

Select **Send Me a Push** and your mobile device will receive a notification from the Duo Mobile App.

**Open the notification or Open the Duo Mobile App.**

If you select **APPROVE**, it will log you in.

If you select **DENY**, you will receive a prompt asking, “*Why are you denying this request?”* Select the reason for denying the login request and it will deny your log in attempt.
Enter a Passcode

The passcode is available on the Duo Mobile App or sent via text message.

Duo Mobile App:

- Open your Duo Mobile app on your mobile device. Select the drop-down arrow and a passcode will be displayed. This passcode is only a temporary passcode. Refresh if needed.

Text Message:

- Select “Text me new codes” and you should receive a text with a passcode.

On the Duo Prompt page, enter the passcode and select Log in.